

## Conviron's 1 Year Parts and Labor Retro-Fit Warranty for Equipment Sold in Canada and the U.S.A.

Conviron warrants its retro-fit equipment supplied against defects in workmanship, components or parts for a period of twelve (12) months from the date of installation or fourteen (14) months from the date of shipment from the factory, whichever comes first. During the warranty period, Conviron will replace at its option, without charge\*, defective parts or components. This warranty does not include routine operational maintenance, such as cleaning or lubricating, which is the responsibility of the owner.

Conviron's obligation under this warranty is void in its entirety if the equipment is improperly installed, or in any way abused, misused, neglected, or altered. The warranty does not cover damage resulting from external causes including accident (fire, explosion, flood), problems with electrical power, or usage outside of specification or not in accordance with product instructions. This warranty shall not apply to parts, which require replacement as a result of normal use, which include such parts as lamps and filters. The freight and labor charges incurred in replacing or repairing such defective parts are included in the coverage provided by this warranty. This warranty does not in any way extend to the previously existing components, parts or workmanship of the original equipment.

A defect in any part of the equipment shall not, when such part is capable of being repaired or replaced under this warranty, operate to allow the buyer to reject the equipment or to allow the buyer any other remedy that would result in the buyer's purchase of the equipment being effectively voided.

The replacement or repair provided herein shall be the sole remedy of the buyer or other person entitled to rely on this warranty. No warranties will apply after the expiration of the warranty period. All warranties, guarantees and conditions in respect of equipment supplied by Conviron other than those expressly stated herein or otherwise agreed to by Conviron in writing are expressly excluded, including the implied warranties of merchantability and fitness for a particular purpose. Conviron (including its directors, officers, employees and agents) shall not be liable for any indirect, incidental or consequential loss or damage of any kind, regardless of the cause of such loss or damage. This includes but is not limited to lost profits, lost data or business interruption. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you. Unless otherwise agreed to by Conviron in writing, all of the provisions contained in this warranty shall supersede any printed conditions of contract or general reservation which may be printed in any past or future communication or document from the buyer or the buyer's agent.

## IMPORTANT: INSTRUCTIONS FOR FAULT CORRECTION DURING WARRANTY:

- 1. Check your product instruction manual for possible mis-operation or basic corrective action which could be undertaken by your own service department.
- 2. If you require assistance, contact either your local authorized Conviron service partner\* or contact Conviron directly using the following contact information:

## **CONVIRON**

590 Berry Street Winnipeg, MB CANADA R3H 0R9

Phone: (204) 786-6451 | Fax: (204) 786-7736
Toll Free 1-800-363-6451 (and after hours)
Email: service@conviron.com | service@conviron.uk

\*Note: Conviron employs a network of dedicated field service personnel as well as an extensive network of service partners.

Contact Conviron for the service partners in your area.